

La Comunicazione Sanitario-paziente



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(Celestino Blanda)

LA COMUNICAZIONE SANITARIO-PAZIENTE



Lulu.com. Paperback. Book Condition: New. Paperback. 236 pages. Quotidianamente i medici, gli infermieri e tutti gli altri professionisti della salute sono chiamati a comunicare in situazioni difficili e a volte critiche. Questo libro fornisce gli strumenti utili per affrontare sia la comunicazione di cattive notizie, che comportano un forte coinvolgimento emotivo anche per il sanitario, sia per comunicare in situazioni meno drammatiche, come accade nelle condizioni di malattia cronica. Tre capitoli di questo libro sono dedicati al lutto, la situazione che certamente pi coinvolge i sanitari e li mette in difficult nella relazione con pazienti e familiari, ma ampio spazio stato dato anche ai modelli di comunicazione e allanalisi delle emozioni pi frequentemente presenti nei pazienti, a partire dallaggressivit. Possedere gli strumenti relazionali adeguati a gestire le emozioni risulta utile in primo luogo per il paziente ma costituisce anche un elemento di prevenzione dei conflitti che purtroppo sempre pi riguardano le varie categorie di operatori della salute. Infine, stato dedicato spazio alla comunicazione in ambulatorio, un contesto diverso dalla corsia ospedaliera, sino ad oggi considerata il luogo di cura per eccellenza. In questo ambito le difficult comunicative sono rappresentate dallepisodicit dellincontro con il paziente, spesso portatore di una malattia cronica con tutte le difficult di accettazione e di aderenza alle terapie che questa comporta. On a daily basis, doctors, nurses and all health care professionals are called upon to communicate in situations which are difficult and sometimes critical. This book provides useful tools to help deal with both the communication of bad news, which includes a strong emotional involvement for medical staff, and also with the communication in less dramatic situations such as in chronic disease conditions. Three chapters of this book are dedicated to grief, the situation which without doubt most frequently involves medical staff and creates difficulties for...



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